APPENDIX 3

TOTAL NUMBER OF NEW COMPLAINTS RECEIVED (RATHER THAN DETERMINED) BY EACH AUTHORITY IN 2009/10 BROKEN DOWN BY SUBJECT AREA

Authority	Adult Care	Benes & Tax	Corporate & Other	Education & Children's Services	Environment & Public Protection	Highways & Transport	Housing	Planning & Development Control	Premature or Advice	Total
Brighton & Hove	7	5	4	24	7	7	18	3	68 (48%)	143
Bristol	4	10	8	14	19	4	20	14	94 (50%)	187
Plymouth	4	3	4	6	6	8	7	5	54 (56%)	97
Portsmouth	1	3	3	10	3	0	3	6	27 (48%)	56
Southampton	2	2	5	6	2	1	5	4	41 (60%)	68